



CUSTOMER SURVEY
ADELAIDE ROUTE FOR ALL SERVICES

LinkSA is currently reviewing the viability of all Adelaide Services with a view to redirecting resources to connect directly with train services at Gawler Station.

Initial analysis indicates that directing all services to connect with the train services at Gawler Railway Station would enable faster journey times and importantly would also allow the opportunity to provide an increase in the number of services that could be offered.

Your input would be greatly appreciated and will assist us when reviewing our transport services giving us the opportunity to meet the needs of the majority of our passengers.

Passenger Type: Adult Student Concession
OR Current Non User

Which bus service(s) do you usually travel on?
(Note: Times shown are to or from Angaston)

To Adelaide 6:20AM 7:00AM 9:00AM 3:25PM
From Adelaide 7:15AM 7:25AM 12:45PM 5:45PM
 School Service – *please specify* _____

Please provide your township of residence or the nearest township to your place of residence.

Please indicate where you usually board the service?
(Township and pick up location) _____

How far do you travel to your nearest bus pick up location?

Less than 1 km 1 - 5 km More than 5 km

Where is your usual destination? (City or township or suburb)

What is your preferred arrival time at your usual destination? _____

How long do you spend at your usual destination? _____

For what purpose do you travel? School Work Recreational

Would a more direct service with limited stops be positive Yes No

How often do you make this bus trip?

Daily Weekly Fortnightly Monthly Other/ Rarely/ Never

Would all buses operating between Angaston and Gawler adversely disadvantage or inconvenience you? Yes No

Please comment on how the LinkSA services could be improved to further meet your needs. If you currently do not use LinkSA services please comment on what we would need to do to make our services beneficial to you.

Please tick if you would like information on future service improvements / timetable changes sent to you. *(Please ensure your current contact details are completed below).*

Thank you for taking the time to complete this survey. To assist us with feedback or clarification of issues you have raised could you kindly provide your contact details. This information will remain confidential with LinkSA.

Name: _____

Address: _____

Phone: _____ Email: _____

Please return this survey by Friday 1st October 2010

TO:

- A LinkSA DRIVER
- POST – PO Box 227 Aldgate SA 5154
- FAX – 8339 7611
- EMAIL– info@Linksa.com.au

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